



August 25, 2014



Dear Sales Rep and Distributor:

We are contacting you to request an immediate stop-sale of all models of "Quietside" or "Coaire" brand single and dual purpose tankless water heaters manufactured by Daesung Celtic Energys Co., Ltd. ("Daesung"). Attached is the copy of the stop-sale letter that we received from Daesung. **Use of these units may create a risk of fire.** Daesung has voluntarily notified the U.S. Consumer Product Safety Commission ("CPSC") of this issue and is working with the CPSC on a voluntary fast-track recall of these units. The CPSC will be monitoring this corrective action by Daesung.

**You should immediately stop any further sale of these products and remove them from any display areas.**

Sincerely,

Kevin Park

Vice President  
Challenger Supply Holdings, Inc.